



The Institute of  
**Internal Auditors**  
Australia

# SOPAC<sup>®</sup>

C O N F E R E N C E

31 MAR–2 APR

2025

MELBOURNE  
CONVENTION  
AND EXHIBITION  
CENTRE

## HYBRID EVENT CONFERENCE PROGRAM

17 CPE Hours (In-person)

16 CPE Hours (Virtual)

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# Welcome Message

IIA-Australia is delighted to welcome you to the 2025 South Pacific and Asia Conference (SOPAC®), the flagship gathering for internal auditors, risk managers, governance experts and compliance professionals in the South Pacific and Asia. Mark your calendar for 31 March – 2 April 2025, as Melbourne becomes the hub of innovation, collaboration and professional growth.

Embracing our theme of “Connect>Support>Advance”, SOPAC® 2025 dives into the challenges and opportunities shaping our world, equipping you to navigate today’s complexities while preparing for the future. With a dynamic program of case studies and solution-focused presentations, you will gain practical insights into the vast array of issues impacting the profession. The program will be divided into key areas of focus with sessions being presented on a range of topics in each focus area. There will also be back to basics and advanced spotlight sessions highlighted in the program.

- > Stream A - Audit Process
- > Stream B - Regulation on the Radar
- > Stream C - AI
- > Stream D - Operational Resilience
- > Stream E - Active Auditing
- > Stream F - Risk Management
- > Stream G - Technology
- > Stream H - Professional Skills
- > Stream S - Solution Sessions
- > Conversation Sessions (In-person only)
- > BB - Back to Basics Session
- > ADV - Advanced Session

SOPAC® 2025 is designed with flexibility in mind, offering a hybrid format to suit every professional’s needs. In-person delegates can immerse themselves fully in the SOPAC® experience, while virtual attendees can access all technical and keynote sessions live from anywhere in the world. Also, all delegates, whether in-person or virtual, will enjoy 30 days of access to session recordings, so you can revisit or catch up on key insights at your convenience.

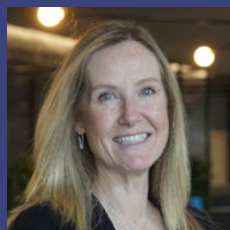
Earn up to 17 CPE Hours, with even more available for those attending the exclusive pre-conference workshops (in-person only). Virtual attendees can earn 16 hours.

SOPAC® isn’t just about learning, it’s about connecting. Join engaging social events and networking functions to share ideas, exchange knowledge and build lasting professional relationships that can take your career to the next level.

Don’t miss this chance to connect with industry leaders, enhance your expertise and advance your professional journey. Get ready to learn, connect and grow at SOPAC® 2025!



**Ross Tilly PFIIA CIA**  
President, IIA-Australia



**Jennifer Arnold AMIIA**  
Co-Chair, SOPAC® 2025



**Gary Anderson PMIIA CIA CRMA**  
Co-Chair, SOPAC® 2025

# Key Speakers



**Simon Kriss**  
Chief AI Officer, [simonkriss.ai](http://simonkriss.ai)

Simon Kriss, Chief AI Officer at [simonkriss.ai](http://simonkriss.ai) is the author of “The AI Empowered Customer Experience”, hosts podcasts on CX and AI and was named in the 2024 CX Top 50 Global Influencers to follow.

Based in Melbourne Australia, Simon is a CX and AI futurologist who presents to audiences around the world and works with company boards and C-suite executives to help them better understand where the AI opportunities lie for their businesses and how they can get started with effective and ethical AI adoption.

He is a divergent thinker who creates unique ideas and solutions, often finding the hidden opportunities for businesses to innovate now and win in the future. Simon’s career in CX spans over 30 years and he has managed operations in Australia, New Zealand, Hong Kong, China, India, Poland, Ireland, UK, Malaysia, Singapore, Pakistan, Philippines, Indonesia, Japan, Canada and USA. His industry experience is as broad as its geography, working in banking, insurance, travel, FMCG, energy, government, telecommunications, business process outsourcing and more for global brands like Expedia, HSBC Bank and Cathay Pacific Airways.



**Mike Thornton**  
Non-Executive Director,  
Actuary and Climate Advocate

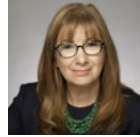
Mike is a Non-Executive Director, leveraging 35 years’ experience in life insurance, wealth management and financial planning, in Australia, New Zealand, the UK and Asia.

He has held a wide range of executive roles, including as a Chief Risk Officer and Chief Actuary, at AXA, AMP and AIA, all market-leading companies at the time.

Energetic, enthusiastic, and passionate about leadership and constructive challenge. Mike provides a pragmatic, commercial approach to governance and risk management.

Mike’s current board interests include AIA Financial Wellbeing, a financial planning business and Chippit, Australia’s first social fintech platform.

He is an advocate for personal, business and government leadership on climate change, a regular LinkedIn commentator and an active member of Actuaries Institute Climate and Sustainability Practice Committee.



**Helen Silver AO**  
Non-Executive Director

Helen is a highly experienced and respected Chair, Non-Executive Director and former CEO who has worked at the highest level in both the public and private sectors. Extensive experience in the management of large, complex organisations in the public and private sectors with multi-faceted stakeholders. She has deep expertise in governance and overseeing complex regulatory environments and commercial transformational programs. Whilst at Allianz, and later Crown Resorts, Helen was directly involved in some of the largest conduct, corporate governance and reputation uplift programs in Australia.

Helen has experience in insurance, banking, infrastructure, hospitality/gaming, creative and real estate industries. She also served with distinction in the Victorian and Commonwealth public services culminating in a five-year appointment as CEO and Secretary of the Victorian Department of Premier and Cabinet. Government roles were primarily in Treasury portfolios (including Productivity Commission), and Premiers. Helen was made an Officer of the Order of Australia in 2015.



**Naohiro Mouri CIA**  
Executive Vice President and  
Chief Auditor, AIG and Chairman,  
Audit and Advisory Committee, UNOPS

Naohiro Mouri is Senior Vice President and Chief Auditor of AIG. He previously served as Senior Managing Director of Asia Pacific Internal Audit at AIG and is a national of Japan. He was nominated as external advisor to UNOPS in 2021 and joined the Audit and Advisory Committee in 2022.

Prior to joining AIG in 2015 Mr. Mouri was Statutory Executive Officer, Senior Vice President and Chief Auditor for MetLife Japan. He has also held number of chief auditor positions at JP Morgan for Asia Pacific, Shinsei Bank, Morgan Stanley Japan and Deutsche Bank Japan. He started his 32-year auditing career at Arthur Andersen in Atlanta and Tokyo.

He is currently residing in New York but has worked and lived in multiple countries including Japan, Hong Kong, Philippines, Saudi Arabia and Kuwait. Long an advocate for internal audit professionals, Mr. Mouri served as Chairman of the Institute of Internal Auditors (IIA) Global Board of Directors (2018-2019), is currently serving as Chairman of Standards and has been an active member of the organization since 1995. In addition, he has been Director for the IIA Japan since 2003. His previous senior positions at the IIA include Board Member representing Japan, International Secretary and Vice Chairman – Professional Services. Mr. Mouri was the first President of the Asian Confederation of Institutes of Internal Auditors from 2001 to 2006.





**Jelena Dokic**  
Former World Number 4 Tennis Player

Former world number 4 tennis player, Jelena Dokic embodies resilience and triumph. Her awe-inspiring journey on the court includes making the semifinals of Wimbledon at 17 years of age and being a doubles Grand Slam finalist at 18.

Yet, beyond the spotlight, she endured adversity, including abuse from her father for 15 years. This trauma shadowed her success, affecting her mental health.

At 22, she faced a breaking point, but chose resilience. Jelena emerged as a survivor, determined not just to survive but to thrive. Her story, shared in bestselling books, “Unbreakable” and “Fearless”, showcases her journey from victim, survivor to thriver.

Today, she inspires as a TEDx presenter and commentator, 2-time bestselling author, a living testament to the human spirit’s resilience.



**Professor Arnold Dix**

Professor Arnold Dix is hailed a hero around the world. His unwavering bravery and expertise in handling critical situations during the rescue of 41 miners trapped in the Silkyara Bardo Tunnel collapse in India, catapulted him into the biggest feel-good story of 2023.

Described as ‘the tunnel guy’ – who does anything and everything that is complex with tunnels – Professor Dix put on hold his life after being contacted by the Chief Engineer of India, and the Secretary for the Prime Minister of India, asking for his help. Arnold selflessly went to the aid of the trapped workers and the teams attempting the rescue to assist in bringing the miners home safe.

As the public face and thought leader of the tunnel rescue team, he not only made a significant impact on the lives of the survivors but also instilled a sense of optimism in the rescue team and the 1.4 billion Indians watching the rescue unfold on live TV over a knuckle biting 17 day rescue mission.



**Ron Warmington**  
Chairman, Second Sight

Ron is a Certified Fraud Examiner and a member of the ACI (Association of Corporate investigators).

As Global Head of Banking Investigations at Citibank, directing over 100 investigators dealing with cases in over 100 countries and as its Head of Security for EMEA, Ron has dealt with every type of fraud and every other form of corporate embarrassment and loss. Under his leadership, Citibank’s fraud-related asset recoveries routinely exceeded USD 100 million p.a.

Ron’s team at GE Capital developed a Global Fraud Management Programme that materially increased Corporate profits by slashing fraud-related (and credit-related) losses. Exceptional Returns on Investment were achieved by designing and deploying highly effective / efficient preventive and detective measures. In 2006, Ron flagged up the impending sub-prime / CDO crisis and predicted the Global Financial melt-down.

With extensive experience in Internal Audit; Banking; Systems Design; Process Repair and Business Management (including 8 years as CFO of Citibank’s Global Asset Management Business) and a highly successful period as a CFD Trader, Ron has consistently shown that he has the skills, the personality and the drive to deal with the most challenging situations.

Between 2012 and 2015, Ron’s company ‘Second Sight’ established the causes of mysterious shortfalls in branches of the Post Office, revealing what has been described as the country’s worst ever miscarriage of justice.

## Thank you to our Principal Sponsor

Diligent is the leading GRC SaaS company, empowering more than 1 million users and 700,000 board members and leaders to make better decisions, faster.

Our audit & analytics solutions will allow your organisation to anticipate risk and identify opportunities, deploy assurance at scale, increase efficiency and minimise costs.

What makes Diligent different? The Diligent One Platform helps organisations connect their entire GRC practice – including governance, risk, compliance, audit and ESG – to bring clarity to complex risk, stay ahead of regulatory changes and deliver impactful insights, in one consolidated view. Learn more at [diligent.com](https://diligent.com)



# Pre-Conference Activities (in-person only)

## Monday, 31 March 2025

**1.00pm – 5.30pm**

### Registration desk open

Friendly staff and volunteers will be on site to help with any queries and assist with registration.

*Volunteer and staff uniforms  
proudly sponsored by*



**1.30pm – 5.30pm**

### Optional Pre-Conference Workshops

#### WORKSHOP 1: AUDITING AI AND AUTOMATION

#### Joe Dalessandro AMIIA, Managing Director, Sirius-Matters

This workshop will delve into the complexities of auditing AI, covering essential concepts, regulatory frameworks and practical strategies for alignment with business objectives and ensuring ethical and responsible AI use. Participants will gain a comprehensive understanding of the current landscape and develop the skills necessary to audit AI systems effectively.



#### Key areas to be covered

- > Explore the definitions of AI – Including reasoning and problem-solving, machine learning, deep learning, natural language processing, generative AI and computer vision
- > Review the current state of AI regulation in Australia and globally
- > Differentiate between algorithmic auditing vs. auditing the use of AI across business verticals
- > Assess the use of AI in various organisational contexts, including automated processes, information repositories, co-pilots and BOTs
- > Develop criteria for evaluating AI effectiveness and efficiency in business operations
- > Assess the risk impact of AI use across different organisational levels
- > Explore frameworks for ensuring ethical and responsible AI, including ISO 42001
- > Building a control framework that aligns with international standards to manage AI risks effectively

#### Key learning outcomes

- > Gain a solid understanding of AI definitions, core concepts and the current regulatory environment
- > Understand how to differentiate between algorithmic auditing and auditing AI usage and to apply these skills in practical scenarios
- > Be able to assess the risks associated with AI and implement ethical controls using established frameworks like ISO 42001
- > Develop the ability to evaluate the use of AI within their organisations, ensuring that AI systems are efficient, effective, and ethically sound

## Monday, 31 March 2025 (continued)

### WORKSHOP 2: AUDITING FOR SUSTAINABILITY AND ENVIRONMENTAL, SOCIAL, AND GOVERNANCE (ESG)

**Alan Dayeh, Partner, Sustainability Strategy & Financial Services, ERM**

**Isil Uysun Partner, ERM CVS**

**Matty Lunn, APAC Regional Lead, ERM CVS**



Environmental, social and economic sustainability topics (sustainability) and environmental, social, and governance (ESG) factors as well as their associated opportunities and risks are becoming critical for organisations. Organisational sustainability performance is no longer just an ethical question or compliance focus, but it has now also become a business and risk management priority.

#### Key areas to be covered

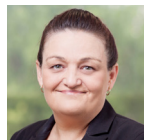
- > Definition and significance of sustainability and ESG for organisations today
- > Examination of recognised sustainability-related disclosure frameworks: GRI, SASB, TCFD, ISSB, ASRS and others
- > Selecting the appropriate reporting framework(s) for your organisation
- > Scoping and planning the sustainability-related audits
- > Effective data collection and verification techniques Explore how a well-crafted audit strategy
- > serves as a framework for continuous improvement and effectiveness in internal audit
- > Evaluating sustainability-related metrics and KPIs
- > Communication with internal stakeholders and ensuring follow-up actions

#### Key learning outcomes

- > Gain a comprehensive understanding of sustainability-related reporting requirements and their importance
- > Be able to identify and differentiate between various sustainability-related disclosure frameworks and standards, and understand how to select the appropriate one(s) for different organisations
- > Learn how to effectively plan and scope sustainability-related audits, as well as techniques for accurate data collection and verification
- > Acquire practical skills in applying audit methodologies, evaluating sustainability-related metrics, and conducting risk-based audits
- > Understand how to prepare detailed audit reports, communicate findings effectively and implement follow-up actions to ensure continuous improvement in sustainability-related reporting

### WORKSHOP 3: CRAFTING A HIGH-IMPACT INTERNAL AUDIT STRATEGY

**Kylie McRae PFIIA CIA, Manager, Consulting Services, IIA-Australia**



The new Global Internal Audit Standards states that “The chief audit executive must develop and implement a strategy for the internal audit function that supports the strategic objectives and success of the organisation and aligns with the expectations of the board, senior management and other key stakeholders.” This workshop will provide insights into essential elements, practical approaches and best practices to create a comprehensive strategy that positions the internal audit function as a proactive and valuable asset to the organisation.

#### Key areas to be covered

- > Define the core elements of an internal audit strategy, its scope and its role in shaping audit functions and broader organisational governance
- > Examine how a strategic approach enables internal audit to add value beyond compliance, contributing to risk mitigation and operational efficiency
- > Understand the distinctions between a long-term internal audit strategy and the operational internal audit plan
- > Identify the core elements of a robust audit strategy, including risk assessment, resource allocation, and alignment with enterprise risk management (ERM)
- > Examine the process of developing a strategy that considers organisational size, structure, culture, and industry-specific risks
- > Explore how a well-crafted audit strategy serves as a framework for continuous improvement and effectiveness in internal audit
- > Discuss ways to use the strategy to drive performance metrics, improve team collaboration, and maintain agility in dynamic environments

#### Key learning outcomes

- > Learn the significance of an internal audit strategy for achieving a proactive, value-driven audit function
- > Understand the strategic role of internal audit and how a structured strategy drives value within the organisation
- > Be able to distinguish between the internal audit strategy and plan and understand the complementary nature of each in effective audit management
- > Acquire the tools and knowledge needed to develop a comprehensive internal audit strategy that aligns with organisational goals and risk profiles
- > Gain insights into how a strong audit strategy can enhance audit team performance, improve efficiency, and foster continuous improvement

## Monday, 31 March 2025 (continued)

**3.30pm – 5.30pm**

### Chief Audit Executives' Forum

The CAE Forum is an exclusive invitation-only event limited to Chief Audit Executives (CAEs) which will focus on the emerging issues for the internal audit profession and the critical role of the CAE. This interactive forum will provide the opportunity for you to hear from key industry speakers and engage with, question and discuss various issues at a strategic level with your peers as well as provide insight into senior executives' and directors' expectations of internal audit.

Invitations will be issued on a complimentary basis to CAEs who have registered to attend SOPAC® (in-person).

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**4.00pm – 5.30pm**

### Young Assurance Professionals Forum

Designed for Under 35s, this session will focus on how the opportunities in building a career as an assurance professional. The session will be structured with a short panel presentation followed by round table discussions with senior assurance professionals and experts.

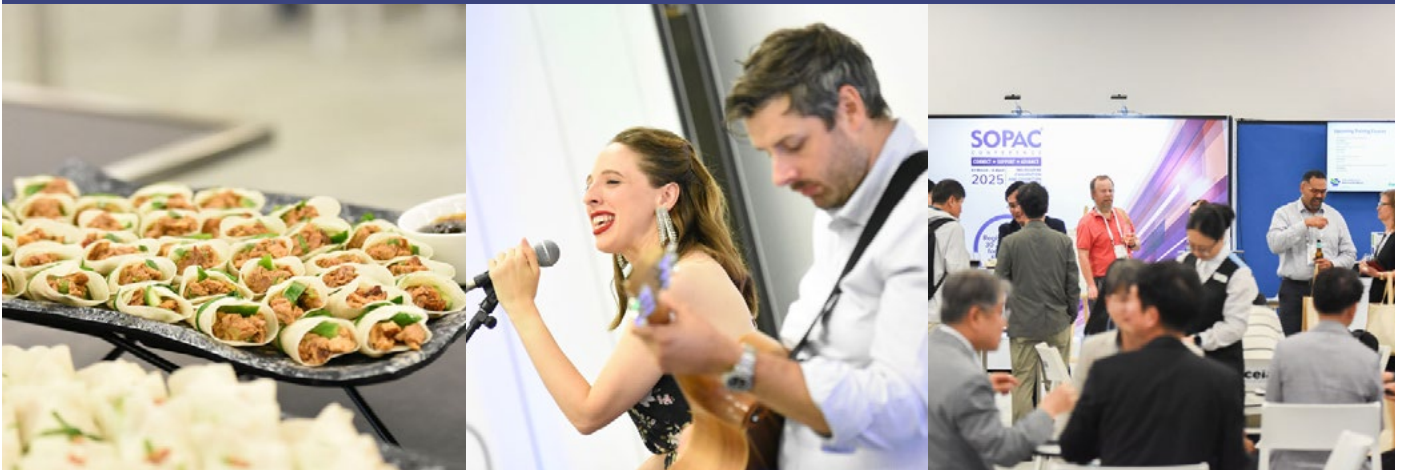
**5.30PM – 7.00PM**

## Welcome reception

The Welcome Reception is a great opportunity to ease into your conference experience in a relaxed, informal way. Catch up with colleagues and make new contacts whilst enjoying delicious canapés and a selection of beverages.

Delegates registered for the full conference receive one Welcome Reception ticket. Extra tickets are available for accompanying persons at \$95 per person, subject to availability.

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# Conference Program

## Day 1 – Tuesday, 1 April 2025

7.15am	Registration desk open
7.30am- 8.45am	Networking breakfast and exhibition viewing
8.45am- 9.00am	Opening remarks and welcome
9.00am – 9.50am	Keynote 1

### Looking into the future powered by AI

Dive into the transformative world of Artificial Intelligence (AI) and its profound influence across industries in this dynamic session. Discover how AI is reshaping the future, the critical ethical challenges it introduces and the pivotal role of leadership and the assurance function in steering organisations through AI-driven change. This session will tackle pressing issues such as:

- > How AI is redefining business models, customer experiences and operational efficiencies
- > Addressing the ethical challenges posed by AI; bias, privacy and transparency – The importance of developing and enforcing ethical guidelines for AI use
- > Preparing for the future of work – Reskilling and upskilling in an AI-driven world
- > Strategic decision-making in the era of AI – Navigating risks and seizing opportunities
- > Balancing innovation with responsible AI practices to ensure trust and accountability

Simon Kriss, Chief AI Officer, [simonkriss.ai](mailto:simonkriss.ai)

9.50am – 10.20am	Morning networking break and exhibition viewing
10.20am – 11.10am	Concurrent sessions 1

### 1A Getting audit planning essentials right (BB)

- > Developing an audit plan (terms of reference) – Linking the plan to organisational strategy, understanding business objectives, risks and scoping the audit accordingly
- > Prioritising areas of focus and delivering value to stakeholders
- > Creating a project plan that defines key deliverables and timeframes
- > Effectively resourcing the audit, including the need to engage internal or external Subject Matter Experts
- > Data considerations – Leveraging data analytics and technology

Stephen Tiley PFIIA CIA, Director Internal Audit and Risk Assurance, Australian Red Cross

### 1B CPS230 – Good business practice

- > Overview of the of operational risk and resilience requirements of APRA's CPS 230 and how it could be applied across all sectors
- > Keys steps required to successfully implement CPS 230 requirements in relation to operational risk management, business continuity and material service providers
- > Insights and learnings from other jurisdictions in implementing similar standards
- > Understanding internal audit's role in the implementation of CPS 230 and assessing your organisations readiness

Isabel Greco, General Manager – Prudential, Risk Strategy & Compliance, TAL

### 1C AI models – Determining what works best for your organisation

- > Overview of AI model types – Such as machine learning, deep learning and natural language processing
- > Defining the differences between AI models and systems and how they integrate
- > Criteria for evaluating AI model performance – Accuracy, scalability, interpretability and cost
- > Pros and cons of using off the shelf (pre-trained) or custom-built models
- > Best practices for integrating AI models into existing workflows
- > Determining the cost-benefit analysis of AI model implementation

Portia Cerny PMIIA, Chair, AI Working Group, IIA-Australia & Partner, EY

### 1D Project, Programs and Portfolios – Governance risk and assurance (ADV)

- > Challenging whether traditional governance is an obstacle to project, program and portfolio success
- > Unpacking why assurance is missing the mark and why outcomes-based reviews might be the solution
- > Reviewing risk management efforts to ensure they keep pace with complex infrastructure demands
- > Checking for misalignments across projects, programs and portfolios and the impacts of GRC failures

Riaan Steenekamp PMIIA CIA CRMA, PMI-PMP, Associate Director, Risk & Resilience, Aurecon

### C1 Unpacking the concepts of the Global Internal Audit Standards

Discuss the meaning of the new concepts: Conform or Explain, Internal Audit Strategy, Insight and Foresight, Internal Audit Mandate, and others.

- > Understand how internal audit professionals can navigate and apply these evolving requirements
- > Unpack application roadblocks
- > Explore practical application of these concepts to improve internal audit practice.

**Facilitated Roundtable Discussion (Limited places, must indicate attendance on concurrent session selections)**

**Day 1 – Tuesday, 1 April 2025** (continued)**11.15am – 12.05pm Concurrent sessions 2****2A Translating the Standards into action**

- > Integrating the new IIA Standards into your existing internal audit processes
- > Tools and methodologies for aligning your audit activities with the revised Standards
- > Leveraging the new Standards to improve audit quality, consistency and impact.
- > Insights on challenges and opportunities in the transition – Practical learnings from early adopters

**Samara Dowling AMIIA, General Manager, Internal Audit and Assurance, Energy Queensland**

**2B ESG reporting – What's next?**

- > Update on recent changes and emerging global standards in ESG reporting
- > Overview of the key requirements and obligations for Australian organisations – Including, Modern Slavery, Greenwashing and community engagement
- > Navigating challenges such as greenwashing, data verification and regulatory scrutiny
- > What organisations should focus on to stay ahead in ESG reporting

**Jacob Elkhishin AMIIA, Partner, National & Global Lead – ESG, RSM Australia**

**2C AI controls – Getting the rules of engagement right**

- > Defining your organisations AI footprint – Where and how AI operates
- > The importance of understanding the logic and criteria that underpins AI processes
- > Addressing legal, ethical and policy issues
- > Identifying the risk factors – Human and machine
- > Determining and applying the guardrails for the use of AI
- > The role of the assurance function in balancing the risks and benefits of using AI

**Nathan Morelli, Head of Cyber Security and IT Resilience, SA Power Networks**

**2D Building fraud resilience (BB)**

- > Insights on the evolving nature of fraud tactics in the digital age
- > Understanding the key requirements of compliance obligations and fraud standards
- > Finding the red flags – Profiling fraud and corruption risk areas
- > Understanding your legal and organisational responsibilities upon discovering a fraud
- > Best practices for implementing robust internal controls to mitigate fraud risks

**Weiji Tan, Partner, Clyde & Co (Singapore)**

**C2 Secrets to success in co-sourcing**

This interactive round table discussion forum will explore how to get the best results from your co-sourcing arrangements.

- > The key success factors that make the relationship work with your service provider
- > Leveraging the resource model – Maximising the value derived from your co-sourced partner
- > Defining the of roles and responsibilities
- > SLAs and KPI – Strategies, methodologies and action plans to ensure internal audit quality

**Facilitated Roundtable Discussion (Limited places, must indicate attendance on concurrent session selections)**

**12.05pm 1.15pm Lunch networking break and exhibition viewing****1.15pm – 2.05pm Keynote 2****Next generation governance – Looking at the harder softer issues**

This panel discussion will explore the evolving landscape of governance, emphasizing the importance of addressing softer issues such as customer and community and expectations, social responsibility and the role of internal audit in ensuring that Boards are prepared for these emerging challenges. Key topics to be discussed include:

- > Shifting the Board's focus from traditional, hard metrics to softer, yet critical areas like corporate culture, employee well-being and social responsibility
- > Understanding how these softer issues can have significant impacts on an organisation's long-term success and reputation
- > Exploring the risks of overemphasis on compliance at the expense of strategic, forward-looking governance
- > Understanding the impact of social license to operate and its growing importance in the eyes of the public and regulators
- > How and do Boards need to proactively engage with stakeholders to maintain trust and legitimacy in the community
- > Enhancing internal audit's role in helping organisations navigate the complexities of modern governance

**Panelists include:**

**Mike Thornton, Non-Executive Director, AIA Financial Wellbeing; Actuary and Climate Advocate**

**Helen Silver AO, Non-Executive Director, PEXA Group Limited; Crown Melbourne; Deputy Chair, Victorian Managed Insurance Authority**

**Naohiro Mouri CIA, Chairman, Audit and Advisory Committee, UNOPS**

**2.10pm – 2.40pm Solution sessions****S1 Control the message with Audit reporting – Board reporting made easier**

We know that reporting on your team's progress can be a headache. Making sense of all that data and explaining what it means to your company's strategy can be even more challenging. In this product demonstration, we will showcase a new era of connected data and seamless reporting processes that give you clarity into every aspect of your audit practice. Empowering your board to make informed decisions with confidence.

**Dusk Lim, Director, Sales, Diligent**

**Tony Chan, Manager, Solution Engineering, Diligent**

**S2 Internal audit Quality Assessments**

A Quality Assessment Review of the internal audit function which is required at least once every 5 years under the IIA Standards. This session will explore:

- > Overview of the requirements and the review process
- > Insights on common problem areas identified in reviews
- > Benefits of the review process

**Kylie McRae PFIIA CIA, Manager, Consulting Services, IIA-Australia**

**Day 1 – Tuesday, 1 April 2025** (continued)**S3 Empowering internal audit**

In this solution-focused demo, we explore how TeamMate+ enables internal audit teams to stay connected, supported, and ahead of the curve by:

- > Enhancing collaboration and improving audit quality through modern tools and intuitive workflows
- > Streamlining processes with workflow automation to improve audit efficiency and effectiveness
- > Leveraging innovative capabilities, including automation and methodology embedding features, to support the evolving needs of audit teams

Join us to see TeamMate+ in action and discover how it helps auditors connect, support, and advance their audit functions in a fast-changing world.

**Phil Leifermann PMIIA CIA CCSA CFSA CGAP CRMA, Sales Director, ANZ and Pacific, Wolters Kluwer TeamMate**  
**Sio Naidoo PMIIA CIA, Head of Pre-Sales, APAC, Wolters Kluwer TeamMate**

**2.45pm – 3.35pm Concurrent sessions 3**

**3A Delivering audit findings with effective reporting**

- > Overview of the evolving nature of reports
- > Addressing the need to address ESG and other key risk and theme into audit reports
- > Leveraging data visualization tools and dashboards to enhance reporting
- > Best practices for emphasizing key insights and recommendations in a way that drives action
- > Addressing the challenge of communicating complex findings to non-technical audiences
- > Examples of effective reporting in action

**Louise Derley PFIIA, Director, Internal Audit Branch, NSW Ministry of Health**

**Adrian Gore AMIIA, General Manager, Group Internal Audit, Insignia Financial**

**3B Will your organisation be captured in the new net of AML requirements?**

- > Update on the new Anti-Money Laundering (AML) regulations and which industries are now included
- > Understanding the essential components of an effective AML compliance program
- > Strategies for identifying and mitigating AML risks
- > Key audit procedures in evaluating internal controls, testing compliance processes and assessing the effectiveness of screening systems
- > Meeting regulatory expectations and industry standards for AML audit practices

**Leeann King, Director, Industry Education and Outreach & Emma Salik, Manager, Industry Education and Outreach, AUSTRAC**

**3C Is what you see really what you get? Spotting AI deep fakes**

- > Overview of deepfake AI technology and how it works – Common use cases, both benign and malicious
- > Hands-on demonstrations on building a deepfake using AI
- > Key indicators and red flags of deepfakes
- > Best practices for protecting against deepfake threats
- > Developing organisational policies to handle deepfake incidents and how internal audit can support the process

**Peter McLeod PMIIA, GradCertIA, Associate Director (Internal Audit), University of Queensland**

**3D Being at your best when preparing for the worst -Testing your business continuity arrangements**

- > Understanding the essential elements of a robust Business Continuity Plan
- > Developing audit criteria and scenarios to measure the performance of Business Continuity Frameworks
- > Testing your resilience – Walkthroughs, simulations, simultaneous IT testing and joint testing with others
- > Determining roles and responsibilities in a crisis situation
- > Measuring, reporting and following up on areas of concern

**Lisa Hucker AMIIA, Risk Management and Business Continuity Lead, City of Melbourne**

**C3 Department of one – Small audit shops**

This interactive discussion forum will explore the various models and structures that “small” audit shops can put in place to effectively carry out the audit plan.

- > Choosing the appropriate structure to match your audit plan and resources capabilities
- > Tool and methodologies to deliver quality audits in a limited resource environment
- > Maintaining independence when “you” need to do everything

**Facilitated Roundtable Discussion (Limited places, must indicate attendance on concurrent session selections)**

**3.35pm – 4.05pm Afternoon networking break and exhibition viewing**

**4.05pm – 4.55pm Concurrent sessions 4**

**4A Getting over the finish line – Moving audit findings to actions (ADV)**

- > Addressing common challenges in closing out audits
- > Tools and techniques to track the progress of findings and recommended actions – Following up with strength
- > Understanding the appetite of management to fix things and developing strategies to “influence” and “encourage” management to get things done
- > Determining the ownership of outstanding items and the obligation of management and Audit Committee
- > Enhancing and protecting organisational value by ensuring risks and opportunities reported by audit are appropriately dealt with

**Jennifer Arnold AMIIA, Chief Audit Officer, Bupa APAC**  
**Kim Colquhoun PMIIA, Director Internal Audit, Department of Planning, Lands and Heritage**

**Facilitator: Jean-Marc Imberts, Partner and National Head of Risk Advisory, RSM**

**4B Getting payroll right in Australia**

- > Overcoming the challenges of demystifying wages complexity
- > Understanding organisational vulnerabilities of payroll and wages risk
- > Lessons learned from recent cases – Where did things go wrong
- > Auditing employee payments – The critical focus areas that should be on internal audits radar

**Elly Maddy, Director, Protiviti**

**Jacob Bosden AMIIA, Director, Protiviti**

## Day 1 – Tuesday, 1 April 2025 (continued)

### 4C Putting AI into IA – Show and tell

In a show and tell style format, this session will showcase how some innovative internal audit shops are using AI to enhance their internal audit function.

The session will feature show and tell case study presentations, followed by a Q&A open forum.

**Parag Shah, Audit Executive Technology, Digital and Data, NAB**

**Peter McLeod PMIIA, GradCertIA, Associate Director (Internal Audit), University of Queensland**

### 4D Auditing third-party risk

- > Understanding your accountabilities when using third parties
- > The importance of ensuring that your third-party suppliers are complying with regulations and standards
- > How you can use your own governance processes to audit third-parties
- > Understanding “right to audit” arrangements and how far you can go in auditing a third, fourth and fifth party
- > Mapping and addressing controls gaps in your third-party relationships
- > Developing meaningful metrics to give comfort that your third-party vendors and contractors are doing the right thing

**Tom Fazio, Managing Director, Melbourne, Sententia Consulting**

### C4 It is April 2025 – Conversation on the hot topic of the day

This will be a facilitated discussion on the key hot issue of the day.

Have your say on what the topic will be and cast your suggested in the link below before 24 March 2025.

[Suggest your hot topic of the day here.](#)

**Facilitated Roundtable Discussion (Limited places, must indicate attendance on concurrent session selections)**

**5.00pm – 5.45pm Keynote 3**

### Managing the increasing speed and impact of risk

As the pace of global change accelerates, organisations face rapidly evolving risks that demand adaptive strategies and proactive management. This session explores the shifting landscape of risk, strategies to navigate unforeseen challenges and the role of internal audit in providing assurance within today’s high-stakes environment.

- > Understanding the changing nature of risk on a global scale
- > Addressing fast moving high impact unforeseen risk
- > Meeting societal expectations – Positive and negative risks
- > The challenge of getting risk appetite right in today’s risk environment
- > How internal audit can provide assurance over risk

**Naohiro Mouri CIA, Executive Vice President and Chief Auditor, AIG**

**7.00PM – 11.00PM**

## Gala Dinner

The Gala Dinner will provide an opportunity to switch off from the technical aspects of the conference and enjoy each other’s company and entertainment in the evening.

The theme for this year’s Gala Dinner is the glimmer and gold, so your chance to dress-up with a touch of gold.

The evening will also incorporate the presentation of awards to recognise the achievement of internal audit excellence.

Delegates registered for the full conference receive one Gala Dinner ticket. Extra tickets are available for accompanying persons at \$190 per person, subject to availability.





## Day 2 – Wednesday, 2 April 2025

**7.30am** Registration desk open

**7.30am- 8.30am** Networking breakfast and exhibition viewing

**8.30am- 9.20am** Keynote 4

### Learnings from governance failings – Insights for the assurance profession to drive a robust governance culture

Hear firsthand insights on the role of culture and important signposts that can be missed in day to day business operation that can determine the success or a crisis situation within organisations today. Against the backdrop of the UK Post Office case, this session will explore how internal audit functions of today can help their organisations avoid falling into a crisis situation through risk identification, ethical practices and resilient governance frameworks.

- > Insights on common failure points, both technological and managerial that can contribute to landing an organisation in crisis
- > Defining the critical role that internal audit and assurance function could play in ensuring robust governance over organisational processes
- > Insights on enhancing trust through ethical oversight and transparency
- > Lesson learned in getting governance right – Learnings from UK Post Office

**Ron Warmington, Chairman, Second Sight**

**9.25am – 9.55am** Solution sessions

### S4 Enhance your internal audit compliance and performance with Diligent

Complex business environments, technological advancements and increasing stakeholder expectations for internal audit functions has brought increased pressure to provide enhanced clarity, increase consistency and enable adaptability in changing risk environments.

In this product demonstration, we will showcase how can Diligent's Internal Audit Standard Self-Assessment Toolkit and ACL Analytics with AI Suite help your organisation enhance your internal audit compliance and performance.

**Dusk Lim, Director, Sales, Diligent**

**Tony Chan, Manager, Solution Engineering, Diligent**

### S5 Connect Support Advance – Resources for the Profession

This session will provide an overview of the resources available to IIA-Australia members to support you in your role. Key points of discussion will include:

- > Overview of the technical resources available to members
- > Update on current and future IIA-Australia initiatives to support members
- > Feedback / insights on pressure point and opportunities for the profession

**Hayley Elson PFIIA, Technical Manager, IIA-Australia**

### S6 Revolutionizing Workflows with AI: Unlocking Efficiency with DataSnipper and Documine

This demonstration showcases how our AI-powered solutions accelerate productivity by eliminating manual searches and automating data validation. DocuMine shifts the focus from finding to reviewing evidence, while the DataSnipper platform's intelligent automation capabilities create a connected ecosystem of validated data.

- > DataSnipper platform's intelligent automation creates a connected ecosystem of validated data, streamlining audit and finance workflows
- > DocuMine's AI capabilities transform document review by shifting focus from manual searching to strategic analysis

**Anthony Merrygnal, Business Development Representative, DataSnipper**

**10.00am – 10.50am** Concurrent sessions 5

### 5E Reinventing the art of fieldwork – The great debate – Does hybrid work?

- > Exploration of how traditional audit fieldwork methodologies have evolved
- > Leveraging technology tools for remote data collection, analysis and reporting
- > Addressing the challenge of maintaining the rigor and reliability in a virtual setting
- > Addressing the challenge of getting back to reality – Talking to and “eyeballing” a real person
- > Bringing the worlds of virtual and in real life together – Is there a happy medium or is back to the old days?

**Cathy Blunt PFIIA CIA, Partner, OCM**

**Peter Bright AMIIA, Vice President Functional Audit, BHP**

**Judith Charlton PMIIA, Board Member, IIA-Australia**

**Mark Trajcevski AMIIA, Chief Audit Executive, NBN Co**

**Mark Harrison PFIIA CIA CRMA, Managing Director, Sententia Consulting**

### 5F Building a governance, risk and control framework across the 3 lines

- > Understanding the GRC framework today
- > Meeting the challenge designing and agreeing on process and controls across the three lines
- > Defining the role of the internal audit function in the GRC framework
- > Methodologies and practicalities in assessing the performance of the GRC framework to ensure you are getting it right
- > Putting the “e” in eGRC – How technology can support the process

**Hiroshi Tobata CIA, Manager, Audit Planning & Coordination Department, Mitsubishi Chemical Group (Japan)**

### 5G Lessons learned from cyber breaches

- > Insights from cyber breaches – Understanding trends in the threat environment
- > Finding the data breach source – Is it a technology or people problem?
- > Addressing regulatory and legal requirements
- > Importance of getting communication flows right in the midst and aftermath of data breach
- > Challenges in implementing data breach / disaster recovery plans – Insights from cases
- > Remediation activities and preparing for next time

**Greg Curcio, Director Customer and Performance, Knox City Council**

**Day 2 – Wednesday, 2 April 2025** (continued)**5H Working with the generations – Managing a diverse workforce**

- > Understanding the generations – Key characteristics and values of different generations in the workplace (Baby Boomers, Gen X, Millennials, Gen Z)
- > Impact of generational differences on communication styles, work preferences and motivations
- > Debunking common myths and stereotypes about each generation
- > Tailoring management approaches to meet the needs of different generations
- > Strategies for leveraging the strengths of a multigenerational workforce

**Adam Gibson, Regional Head of Talent Development, Vanguard Australia**

**10.50am – 11.20am Morning networking break and exhibition viewing**

**11.20am – 12.10pm Concurrent sessions 6**

**6E Putting Data Analytics into action to drive better risk management (ADV)**

- > Using data analytics as a foundation of a robust and efficient risk management and audit methodology
- > Designing, resourcing and integrating Data Analytics technology
- > Understanding the elements in getting Data Analytics right
- > Use case insights from a Data Analytics enabled function

**Stephanie Tan, Audit Director Global Markets Risks and Controls Insights, Citi**

**6F Putting combined assurance into action**

- > Consolidating risk, control and assurance information to form the enterprise view
- > Integrating the efforts of internal audit, risk and other assurance providers
- > Meeting the challenge of aligning the “big risk picture” with the internal audit program
- > Making the most of each other’s work / reports – Managing duplication in the reporting process
- > Coordinating combined assurance – Roles and responsibilities
- > Realising the benefits of combined assurance

**Alexander Lord, Head of Risk and Compliance Frameworks and Assurance, Hostplus Super**

**6G Auditing operational IT – Protecting the Internet of Things**

- > Overview of the role and growth of IoT devices in operational environment
- > Key risks and challenges associated with integrating IoT into IT operations, including device security, data privacy and network vulnerabilities
- > Identifying critical IoT assets and their impact on business operations
- > Techniques for identifying and mitigating IoT-related risks, such as unauthorized access and data breaches
- > Strategies for keeping up with the evolving threat landscape and ensuring ongoing protection of IoT systems
- > The importance of establishing a comprehensive IoT governance framework

**Brett Hayes, Partner, Cyber Security, PwC Australia**

**6H Redesign your brain – How to operate better in a fast-paced world**

- > Understanding how the brain processes information in a fast-paced environment
- > Identifying common cognitive traps and inefficiencies
- > Techniques for reshaping thought patterns to enhance focus and decision-making
- > Time management and prioritisation techniques to reduce cognitive overload
- > Developing routines that support brain health and long-term productivity
- > Creating a sustainable plan for ongoing mental and emotional well-being

**Dale White, Transformation Coach & Trainer, EQ Strategist**

**12.15pm – 2.00pm**

**Lunch with guest speaker and exhibition viewing****Delivering success from a disaster – Silkyara-Bardot Tunnel story**

Professor Arnold Dix is hailed a hero around the world. His unwavering bravery and expertise in handling critical situations during the rescue of 41 miners trapped in the Silkyara Bardot Tunnel collapse in India, catapulted him into the biggest feel-good story of 2023.

Recount the gripping and inspirational story of the Silkyara-Bardot Tunnel, Professor Andrew Dix will share his first-hand insights on crucial role of professionalism, teamwork and leadership in overcoming extreme risk. It will explore the combination of communication, problem-solving, and decisive action that led to the successful rescue, highlighting the human elements that drive success in high-stakes scenarios.

Professor Dix made the promise that 41 men would be returned home alive and that no one else would be injured in the process. As we know too well, such promises sound impossible – but he and the team delivered.

The lunch will also incorporate the presentation of internal audit academic awards.

**2.00pm – 2.50pm Concurrent sessions 7**

**7E Active leadership to energise your audit team (ADV)**

- > Definition and importance of active leadership within audit teams
- > Key traits of an active leader – Communication, empathy, adaptability
- > Techniques for fostering a collaborative and positive team environment
- > Implementing goal-setting and recognition practices to boost morale
- > Establishing transparent communication channels within the team
- > Creating a culture of feedback and continuous improvement

**Judith Charlton PMIIA, Board Member, IIA-Australia**

**Day 2 – Wednesday, 2 April 2025** (continued)**7F The journey in assessing risk culture**

- > Determining the risk culture – Understanding how risks within your organisation are defined
- > Determining acceptable risk to ensure organisational success
- > Contrast of risk appetite and tolerance – Using risk appetite for upside as well as downside
- > Assessing the risk culture – The practicalities of measuring it and putting on paper
- > The role of internal audit function and audit committees in enabling smart risk-taking

**Tom Wilson AMIIA, Head of Internal Audit, Australia, Singtel Optus**

**Ross Tilly PFIIA CIA, Head of Audit, Reserve Bank of Australia**

**7G Data governance (BB)**

- > Understanding your data universe – Mapping the types of data and where it is
- > The importance of getting data classification right
- > Ensuring compliance with privacy regulations
- > Ensuring effective decommission and safe destruction of data
- > Developing robust and practical data management policies
- > Establishing an effective framework to monitor the lifecycle of your data

**Safaa Baawad, Chief Audit Executive, KAUST University**

**7H Pushing the envelope with professional scepticism**

- > Reconsidering and delving into the information you have been given – Understanding when you have a satisfactory answer
- > Asking well thought out questions to be more inquisitive, probing and shift the responsibility of the answer to the interviewee
- > Knowing how to read a moment and when to stay quiet to let a scenario or information play out
- > Assessing body language and tone to determine if you have the right answer or information
- > Understanding the fine line of being sceptical, inquisitive or critical

**Rob Cockerell, Partner, PKF Integrity Services**

**2.55pm – 3.45pm Concurrent sessions 8****8E Getting cut through – Talking to stakeholders**

- > Engaging verbal communication around politically sensitive or contentious topics when it is not practical to put on paper
- > Recognising emotional dynamics within Board or ARC setting
- > Techniques for staying composed and persuasive under pressure when needing to deliver difficult or important messages to stakeholders
- > Crafting concise, powerful messages tailored to stakeholder priorities
- > Playing the part – Using more than words to ensuring your key points resonate when talking to management and the Board

**Representative/s from National Institute of Dramatic Art (NIDA)**

**8F Addressing wellness risk**

- > Understanding the growing importance of employee mental health and wellness programs
- > Addressing the impact of new workplace model – Impacts of hybrid working and employee / employer expectations
- > Psychosocial risk – Understanding the emerging mental health risk in Australia workplaces
- > Establishing a framework to ensure the wellbeing of your employees
- > Tips and processes to evaluate effectiveness of employee mental health and wellness programs

**Karen Phillips AMIIA, Hub Lead – Internal Audit, Finance and Strategy, Medibank**

**8G Auditing the cloud – Navigating complex, multi-cloud environments**

- > Overview of multi-cloud architectures and the inherent complexities
- > Identifying the risks unique to multi-cloud strategies, including data governance, integration and security
- > Vendor management – Assessing the risks and controls associated with third-party cloud providers
- > Evaluating the effectiveness of cloud governance frameworks
- > Techniques for assessing controls across diverse cloud platforms
- > Strategies for continuous monitoring of cloud services

**Panelists include:**

**Rakitha Wickramaratne AMIIA, Head of Audit – Group Technology and Data Risk & Analytics, Group Audit, Westpac**

**Shane Silva, Managing Director, Protiviti Australia**  
**Zeynep Soylu, Head of Internal Audit, Cochlear**

**8H Internal audit stuck in the middle – Unpacking an ethical dilemma**

- > Insights on ethical challenges faced by internal auditors
- > Strategies for managing competing expectations from management and stakeholders
- > Navigating situations where audit findings may conflict with organisational goals
- > Techniques for communicating and justifying ethical stances in difficult situations
- > Applying a framework to “make a call” on an ethical dilemma

**Freddy Beck PFIIA CCSA CIA, Chief Audit Executive, Ipswich City Council**

**3.45pm – 4.15pm Afternoon networking break and exhibition viewing****4.15pm – 5.05pm Keynote 5****Achieving well-being through building your mental resilience**

Through the story of Jelena Dokic, this inspirational session will explore the importance creating of personal well-being, focusing on strategies for achieving balance in life, fostering mental and physical health, building mental resilience and creating sustainable habits that support long-term well-being.

- > Defining well-being and mental resilience and its importance in navigating life’s challenges and uncertainties
- > Reading yourself – The importance of self-awareness in recognising and addressing personal well-being needs
- > Understanding how resilience helps individuals manage stress, recover from setbacks and maintain a positive outlook
- > Applying the power of the right mindset to engage personal well-being – Fostering positivity, gratitude and growth-oriented thinking
- > Taking action – Insights and learnings from the journey of Jelena Dokic

**Jelena Dokic, Former World Number 4 Tennis Player**

**5.05pm – 5.15pm Closing Remarks**

# How to Register

## Online Registration

You can register online at [sopac.au](http://sopac.au) and follow the prompts. Each delegate must complete a separate online registration form. Please note this is a secure website.

## Registration forms

Alternatively, you can complete and return the registration form along with full payment. Each delegate must complete a separate registration form.

Registration forms can be returned by

**email:** [conferences@iia.org.au](mailto:conferences@iia.org.au)

**mail:** IIA-Australia, PO Box A2311, Sydney South, NSW 1235, Australia.

## Registration enquiries

**email:** [conferences@iia.org.au](mailto:conferences@iia.org.au) **phone:** +61 2 9267 9155

## Conference Fees – In person

	Early Bird Before or on 7 March 2025	Standard After 7 March 2025
Member	\$2,675	\$2,980
Non-Member	\$2,995	\$3330
Corporate Ticket*	\$4,100	\$4,100
One Day Registration (Mon or Tue) Member†	\$1,650	\$1,650
One Day Registration (Mon or Tue) Non-Member†	\$1,750	\$1,750

Groups – Three or more delegates from the same organisation booking and paying at the same time receive at 10% discount on the relevant member or non-member rate. Each delegate must complete a separate registration form.

\*Corporate ticket is one registration shared between up to five people from the same organisation with one delegate attending at any given time. Includes entitlements as per one delegate only.

†One day registration includes attendance to the technical sessions and refreshments only for the day. Social function tickets for the attended day must be purchased additionally.

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST).

## Additional Sessions – In person

	Registered Delegate	Guest
Conference Lunch	Included in conference registration fee	\$85
Welcome Reception		\$95
Gala Dinner		\$190

## Optional Workshops – In person

	Member	Non-Member
Optional workshop	\$470	\$595

## Conference Fees – Virtual

(same fees apply for virtual and in-person attendance)

	Early Bird Before or on 7 March 2025	Standard After 7 March 2025
Member	\$2,675	\$2,980
Non-Member	\$2,995	\$3330
Member (Overseas)	\$2,432	\$2,709
Non-Member (Overseas)	\$2,723	\$3,027







Please note, single day tickets, part tickets and corporate tickets are not available for virtual attendance.

Virtual overseas attendees are exempt from GST.

Groups – Three or more delegates from the same organisation booking and paying at the same time receive at 10% discount on the relevant member or non-member rate. Each delegate must complete a separate registration form.

# What your SOPAC® registration includes

## IN PERSON

- > Networking breakfast, refreshments and lunch daily during the conference
- > Attendance to all (five) keynote sessions *proudly sponsored by* 
- > Attendance to the Lunch with guest speaker
- > Attendance to your selected concurrent sessions (choice of four streams)
- > Attendance to trade exhibition
- > Access to the Barista Lounge *proudly sponsored by* 
- > Access to the Gelato Bar *proudly sponsored by* 
- > Access to the conference App
- > Access to the Wellness Centre *proudly sponsored by* 
- > Access to free Wi-Fi
- > One lanyard and name badge *proudly sponsored by* 
- > Access to the virtual conference platform post the event to access all presentations and catch-up on missed sessions for up to 30 day after the event
- > One ticket to the Welcome Reception on Monday, 31 March 2025 *proudly sponsored by* 
- > One ticket to the Gala Dinner on Tuesday, 1 April 2025
- > Earn 17 CPE Hours

## VIRTUAL

- > Attendance to all (five) keynote sessions
- > Attendance to your selected concurrent sessions (choice of four streams)
- > Attendance to virtual trade exhibition
- > Access to the virtual conference platform post the event to access all presentations and catch-up on missed sessions for up to 30 days after the event
- > Earn 16 CPE Hours (Please note: The lunch with guest speaker, conversation sessions, workshops social events and pre-conference activities are not live streamed).



# Registration Form

## 1. PROVIDE PERSONAL DETAILS – PLEASE USE BLOCK LETTERS

Title \_\_\_\_\_ Prof \_\_\_\_\_ Dr \_\_\_\_\_ Mr \_\_\_\_\_ Mrs \_\_\_\_\_ Ms \_\_\_\_\_ Miss \_\_\_\_\_ Other \_\_\_\_\_

Family name \_\_\_\_\_

Given name \_\_\_\_\_

Postnominal    CIA®            CCSA™            CGAP™            CFSATM  
                          CRMA™            GradCertIA        QIAL™            Other

Position \_\_\_\_\_

Organisation \_\_\_\_\_

Address for correspondence \_\_\_\_\_

City/State \_\_\_\_\_ Country \_\_\_\_\_ Postcode \_\_\_\_\_

Telephone ( ) \_\_\_\_\_

Facsimile ( ) \_\_\_\_\_

Mobile \_\_\_\_\_

Email \_\_\_\_\_

Name as you wish it to appear on name badge \_\_\_\_\_

Please indicate your IIA-Australia membership number \_\_\_\_\_

## 2. CONFIRM CONFERENCE REGISTRATION TYPE AND FEES

IIA-Australia members must be financial for 2024/2025 at the time of registration to be eligible for the member rate. Please tick appropriate box.

### CONFERENCE FEES – IN PERSON

	Early Bird Before or on 7 March 2025	Standard After 7 March 2025
Member	\$2,675	\$2,980
Non-Member	\$2,995	\$3,330
Corporate Ticket*	\$4,100	\$4,100
One Day Registration (Mon or Tue) Member†	\$1,650	\$1,650
One Day Registration (Mon or Tue) Non-Member†	\$1,750	\$1,750

Groups – 3 or more people from the same organisation booking at the same time receive a 10% discount on the relevant member or non-member rate.

\*Corporate ticket is one registration shared between up to five people from the same organisation with one delegate attending at any given time. Includes entitlements as per one delegate only. Please download the corporate ticket registration form on the IIA-Australia website.

† One day registration includes attendance to the technical sessions and refreshments only for the day. Social function tickets for the attended day must be purchased additionally.

### CONFERENCE FEES – VIRTUAL

(same fees apply for virtual and in-person attendance)

	Early Bird Before or on 7 March 2025	Standard After 7 March 2025
Member	\$2,675	\$2,980
Non-Member	\$2,995	\$3,330
Member (Overseas)	\$2,432	\$2,709
Non-Member (Overseas)	\$2,723	\$3,027

Please note, single day tickets, part tickets and corporate tickets are not available for virtual attendance.

Groups – Three or more delegates from the same organisation booking and paying at the same time receive at 10% discount on the relevant member or non-member rate. Each delegate must complete a separate registration form.

All fees are quoted in Australian Dollars and are inclusive of the 10% compulsory goods and services tax (GST)

Virtual overseas attendees are exempt from GST.

## 3. CONFIRM ATTENDANCE AT SOCIAL EVENTS

Note: One ticket to the Welcome Reception and Gala Dinner and Awards Presentation are included in the cost of registration with the exception of one day tickets. Lunch is included in the conference registration fee. Additional person fees apply.

### MONDAY, 31 MARCH – YOUNG ASSURANCE PROFESSIONALS FORUM

I am Under 35 and will attend

### MONDAY, 31 MARCH – WELCOME RECEPTION

Yes, I will attend

No, I will not attend

Purchase additional ticket(s)                      \$95 per person

No. Persons \_\_\_\_\_ TOTAL \$ \_\_\_\_\_

Additional ticket holder name(s) \_\_\_\_\_

### TUESDAY, 1 APRIL – GALA DINNER

Yes, I will attend

No, I will not attend

Purchase additional ticket(s)                      \$190 per person

No. Persons \_\_\_\_\_ TOTAL \$ \_\_\_\_\_

Additional ticket holder name(s) \_\_\_\_\_

### ADDITIONAL GUEST CONFERENCE LUNCH TICKETS

Purchase additional ticket(s)                      \$85 per person

No. Persons \_\_\_\_\_ TOTAL \$ \_\_\_\_\_

Tuesday, 1 April

Wednesday, 2 April

Additional ticket holder name(s) \_\_\_\_\_

## 4. REGISTER FOR WORKSHOPS (ADDITIONAL PAYMENT APPLIES)

- \$470 Member
- \$595 Non-Member

### MONDAY, 31 MARCH 2025, 1.30PM–5.30PM

- WS1 Auditing AI and Automation
- WS2 Auditing Environmental, social, and governance (ESG)
- WS3 Crafting a high-impact internal audit strategy

## 5. SELECT YOUR CONCURRENT SESSIONS

### TUESDAY, 1 APRIL 2025

10.20am – 11.10am	<input type="checkbox"/> 1A	<input type="checkbox"/> 1B	<input type="checkbox"/> 1C	<input type="checkbox"/> 1D	<input type="checkbox"/> C1
11.25am – 12.15pm	<input type="checkbox"/> 2A	<input type="checkbox"/> 2B	<input type="checkbox"/> 2C	<input type="checkbox"/> 2D	<input type="checkbox"/> C2
2.10pm – 2.40pm	<input type="checkbox"/> S1	<input type="checkbox"/> S2	<input type="checkbox"/> S3		
2.45pm – 3.35pm	<input type="checkbox"/> 3A	<input type="checkbox"/> 3B	<input type="checkbox"/> 3C	<input type="checkbox"/> 3D	<input type="checkbox"/> C3
4.05pm – 4.55pm	<input type="checkbox"/> 4A	<input type="checkbox"/> 4B	<input type="checkbox"/> 4C	<input type="checkbox"/> 4D	<input type="checkbox"/> C4

\* Please note Conversation Sessions C1,C2,C3,C4 are in-person only

### WEDNESDAY, 2 APRIL 2025

9.25am – 9.55am	<input type="checkbox"/> S4	<input type="checkbox"/> S5	<input type="checkbox"/> S6		
10.00am – 10.50am	<input type="checkbox"/> 5E	<input type="checkbox"/> 5F	<input type="checkbox"/> 5G	<input type="checkbox"/> 5H	
11.20am – 12.10pm	<input type="checkbox"/> 6E	<input type="checkbox"/> 6F	<input type="checkbox"/> 6G	<input type="checkbox"/> 6H	
2.00pm – 2.50pm	<input type="checkbox"/> 7E	<input type="checkbox"/> 7F	<input type="checkbox"/> 7G	<input type="checkbox"/> 7H	
2.55pm – 3.45pm	<input type="checkbox"/> 8E	<input type="checkbox"/> 8F	<input type="checkbox"/> 8G	<input type="checkbox"/> 8H	

## 6. SPECIAL REQUIREMENTS

### Dietary requirements

Please specify if you have any meal requirements. Please note that some special meals will incur an additional charge. You will be notified if this is the case for the food type you have indicated.

### Special assistance

Please indicate if you have a disability or require assistance to participate fully. Please list the type of assistance you require.

### Schedule and General Changes

IIA-Australia endeavours to ensure that accurate information is contained in this brochure at time of publication, however program content, speakers and information within this brochure are subject to change without notice. At times it might be necessary to cancel or reschedule a conference after receipt of the confirmation letter. IIA-Australia will provide advance notice of such changes, and in doing so will not be responsible for penalties related to the cancelling or rescheduling of airfares, lodging, etc.

### Cancellation Policy

All cancellations must be notified in writing to IIA-Australia. No refunds will be given for non-attendance. The following cancellation fees apply for all events:

14 days prior. A full refund is available

13 days to 7 days prior. A refund less a \$200 administration fee

Less than 7 days prior – No refunds. Unless in the case of illness or an emergency (an administration fee will apply) or you can send a substitute delegate

## 7. PAYMENT DETAILS

- Credit card via secure payment link on invoice
- I will transfer the above sum to the SOPAC® 2025 bank account (details below)

**Account Name:** The Institute of Internal Auditors – Australia

**Bank:** Westpac Banking Corporation

**Address:** 44 Market Street, Sydney NSW 2000

**Branch (BSB):** 032003

**Account Number:** 478233

**Swift code:** WPACAU2S

When sending payment by telegraphic transfer from overseas, please add AUD\$25.00 for bank fees. The delegate is responsible for all fees associated with the transaction. To enable us to identify your payment, please ensure that your name and SOPAC® 2025 appear on the transfer. Please email a record to [accounts@iia.org.au](mailto:accounts@iia.org.au).

## 8. RETURNING FORM

### Please return form and payment to

**E:** [conferences@iia.org.au](mailto:conferences@iia.org.au)

**F:** +61 2 9264 9240

**P:** IIA-Australia, PO Box A2311, Sydney South, NSW 1235, Australia.

### Each delegate must complete a separate registration form

### General enquiries

[conferences@iia.org.au](mailto:conferences@iia.org.au)

**P:** +61 2 9267 9155

### Privacy Statement

I acknowledge that my or later substitute details will be used to confirm my membership status at IIA-Australia. IIA-Australia may use third-party conference service providers to process your registration. For virtual attendees, when visiting virtual exhibition booths your contact details will be made available to exhibitors. For in-person attendees, upon being scanned at exhibition booths your contact details will be made available to exhibitors. Photographs and videos may be taken at the event to be used for IIA-Australia promotional purposes. IIA-Australia will handle any personal information collected on this form in accordance with its Privacy Policy.

### Liability/Disclaimer

To the extent permitted by law, IIA-Australia is not responsible for the actions, advice or representations of delegates and speakers of SOPAC® 2025. In completing the registration form, the delegate indemnifies IIA-Australia for any direct, indirect or consequential loss or damage in connection with any personal accidents, losses or damage to the personal property of delegates and any later substitutes. It is strongly recommended that delegates take out adequate medical, travel and personal insurance prior to commencement of the conference and travel.